





Network Outages – Broken Hill Washaway

To Coles Collect Customers,

Updating the current rail impact affecting EAST-WEST rail services from 28/2/26.

The line between PARKES & TARCOOLA remains closed with forecast to **27th of MARCH** which will depend on outcomes of impact assessments & progress of repair works.

Location		Impact	Status
	Watson & Ooldea SA	Washaway	OPENING 4/3/26
	Broken Hill NSW	Washaway	CLOSED
	Pt Augusta & Tarcoola SA	Washaway	OPEN
	Adelaide - Darwin	Flood	OPEN



Subject to your agreement Coles Collect will be making arrangements to convert to ROAD all freight scheduled to depart during the impact in all directions and will advise affected customers if there is any capacity challenge to move all volume to meet required DC Inbound Due Dates.

For surcharge pricing, please contact your Coles Collect Business Manager

Thank you for your ongoing support, please reach out through our CSM if there are any questions or contact your Coles Collect Business Manager

Online Coles Collect Customer Service Portal	https://www.colescollect.com.au/transport-enquiries
Business Hours (0800-1800) M-F & SAT (0700-1500)	1300 732 552 Opt 2

Kind Regards,

Planning & Operations Team | Coles Collect

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